

WELCOME!

We are so happy that you have chosen to make Pooler your new home.

Important Numbers

City Hall (912) 748-7261 Pooler Fire & Rescue (912) 748-7012
Pooler Police (912) 748-7333

Emergency Dial 911

Georgia Power (800) 437-3890 or www.georgiapower.com
Natural Gas www.psc.state.ga.us AT&T (888) 757-6500
Driver's License (866) 754-3687 Tag Office (912) 652-6800
Pooler Elementary (912) 748-3625 West Chatham Elem (912) 748-3601

Remember to sign up to receive your bills by email!

Utility Billing Procedures and Fees

All payments are due by 5:00 p.m. on the due date listed on your utility bill. Any payment made in the utility payment box after 5:00 p.m. will be posted the following business day. **Failure to receive bills shall not prevent such bill from becoming delinquent. Nonpayment of past due amounts within 30 days of original due date will result in disconnection of services without further notice.** Disconnection of water service will be conducted on the third business day following the due date. A \$50.00 fee will be assessed and paid in full before service is restored.

Zone 1 (Customers South of Highway 80) bills due by 1st of month.

Zone 2 (Customers North of Highway 80) bills due by 15th of month.

Sanitation

Non-refundable maintenance fee	\$75.00
Deposit (Sanitation Only)	\$50.00
Residential per month	\$16.00
Fee for non-payment	\$50.00
Extra cart	\$75.00 plus additional \$9.00 per month



Water Service

Deposit (Renters only)	\$100.00
Residential	\$8.50 base first 2,000 gallons
	\$2.23 2,001 thru 8,000 per 1,000 gallons
	\$3.35 8,001 thru 14,000 per 1,000 gallons
	\$6.70 Over 14,000 gallons per 1,000 gallons

Utility Billing Department

1095 S. Rogers Street
Pooler, GA 31322
M-F 9 am–5 pm
Visit us on the web at:
www.pooler-ga.us

Phone: (912) 748-4800
Fax: (912) 748-6777
E-mail: utilitybilling@pooler-ga.gov

Yard Debris

Yard debris is normally picked up the last week of every month. To ensure that your limbs, leaves, and trimmings are picked up please remember to:

- Call (912) 748-4800 to be placed on the pick up list.
- Put all debris at the curb for easy removal.
- We do not pick up yard debris for businesses or contractors.
- We do not remove trees or any bulk items.
- Please limit piles to 4-foot wide and high and limbs 4 inches in diameter.
- Please do not throw yard debris into drainage ditches or canals.

Sanitation

Your trash day is:

M T W T F

Your Recycling day is:

M T W T F

Green/Gold

Utility Billing Procedures and Fees cont.

Senior Citizens	\$6.07 base rate first 2,000 gallons \$1.64 2,001 thru 8,000 gallons, per 1,000 gallons \$2.45 8,001 thru 14,000 gallons, per 1,000 gallons \$4.92 Over 14,000 gallons, per 1,000 gallons
Sewer Residential	\$11.46 base charge \$2.98 per 1,000 gallons
Senior Citizens	\$9.71 base charge \$2.31 per 1,000 gallons



Outdoor Water Rules

As of June 2010, The State of Georgia has returned to a non-drought schedule for outdoor water use. Under a non-drought schedule, outdoor water use is allowed three days a week on assigned days using odd and even-numbered addresses.

- Odd-numbered addresses can water on Tuesdays, Thursdays and Sundays, between 5 p.m. and 9 a.m.
- Even-numbered and unnumbered addresses are allowed to water on Mondays, Wednesdays and Saturdays, between 5 p.m. and 9 a.m.

Water use may occur at any time of the day on the assigned days, but to be water efficient, landscape watering should not occur between 10 a.m. and 4 p.m.

To get an update on the water restriction visit the Georgia EPD website at www.georgiaepd.org.

Pooler Recycling Center

We are now open:

Tuesday-Friday 8am-5pm
Saturday 8am-4pm

Contact us at:
912-748-4800

Do your part...Recycle!!!



What we accept...

Metals: Aluminum Cans, Tin Cans, White Goods (Household application & Metal products that are over 60% metal).

Plastics: Bottles, Jugs and soft plastics

Paper: Cardboard, Magazines, Office Paper, Newspaper

At Cost Items: Tires, Televisions and Monitors

Senior rate-
do I qualify?

To qualify for the Senior Rate the following requirements need to be met:

- Must be 65 or older or totally disabled.
- Must reside at address for which rate is requested
- Excluding Social Security, Retirement, or Pension, income must not exceed \$11,500.00.

Please submit application along with proof of address, driver's license, proof of disability if applicable and proof of income to:

Utility Billing Department
1095 S. Rogers St
Pooler, GA 31322

Water Conservation

Over-watering is wasteful, and it can harm plants.

- Target water to plants that show signs of moisture stress. Plants will turn a gray-green color or wilt when they need water.
- Water the root zone of the plant instead of the foliage. This saves water and reduces diseases.
- Water at night or in early morning to avoid losing water to evaporation.
- Water deeply. Light, frequent watering causes shallow rooting and increases the need for water.
- Use drip irrigation and micro-sprays when possible. They use 30 to 50 percent less water than sprinklers.
- In-ground system users should have a regular system audit performed by a professional who will inspect for leaks and other problems and recommend new water-saving equipment. Rain sensors, soil moisture sensors, evapotranspiration controllers and new efficient rotors and spray heads are examples of new technologies.
- Put right plants in right places.
- Mulch and add organics to soil.
- Get more tips at www.conservewatergeorgia.net/documents/indiv_outdoorTips.html

Recycling Schedule

City of Pooler

2013

May							June							July							August									
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S			
			1	2	3	4						1			1	2	3	4	5	6							3			
5	6	7	8	9	10	11	2	3	4	5	6	7	8	7	8	9	10	11	12	13	4	5	6	7	8	9	10			
12	13	14	15	16	17	18	9	10	11	12	13	14	15	14	15	16	17	18	19	20	11	12	13	14	15	16	17			
19	20	21	22	23	24	25	16	17	18	19	20	21	22	21	22	23	24	25	26	27	18	19	20	21	22	23	24			
26	27	28	29	30	31		23	24	25	26	27	28	29	28	29	30	31				25	26	27	28	29	30	31			
							30																							
September							October							November							December									
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S			
	1	2	3	4	5	6	7				1	2	3	4	5							1	2	1	2	3	4	5	6	7
8	9	10	11	12	13	14	6	7	8	9	10	11	12	3	4	5	6	7	8	9	8	9	10	11	12	13	14			
15	16	17	18	19	20	21	13	14	15	16	17	18	19	10	11	12	13	14	15	16	15	16	17	18	19	20	21			
22	23	24	25	26	27	28	20	21	22	23	24	25	26	17	18	19	20	21	22	23	22	23	24	25	26	27	28			
29	30						27	28	29	30	31			24	25	26	27	28	29	30	29									

2014

January							February							March							April								
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S		
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19	20	21	22	23	24	25	16	17	18	19	20	21	22	16	17	18	19	20	21	22	20	21	22	23	24	25	26		
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May							June							July							August								
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				1	2	3	1	2	3	4	5	6	7			1	2	3	4	5							2		
4	5	6	7	8	9	10	8	9	10	11	12	13	14	6	7	8	9	10	11	12	3	4	5	6	7	8	9		
11	12	13	14	15	16	17	15	16	17	18	19	20	21	13	14	15	16	17	18	19	10	11	12	13	14	15	16		
18	19	20	21	22	23	24	22	23	24	25	26	27	28	20	21	22	23	24	25	26	17	18	19	20	21	22	23		
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September							October							November							December								
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28	29	30					26	27	28	29	30	31		23	24	25	26	27	28	29	28	29	30	31					
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Dear Pooler Resident:

Waste Management is pleased to continue serving your beautiful city and we are excited to bring you a new single stream recycling program with rewards! We look forward to helping your community be clean and green

New Recycling Carts

Each resident of Pooler will receive a new 96-gallon cart with a yellow lid for recycling services. Recycling will begin the week of July 9, 2012. **Your recycling container will be serviced once every other week.**

Please review the included list of recyclables that are accepted. Please rinse food containers and discard lids; no food items or items with food residue such as pizza boxes can be accepted; plastic bags and foam containers are not acceptable items. Do not throw trash into your recycling cart.

Trash Services

Also effective the week of July 9, 2012, we will reduce the frequency of trash service from two times a week to one time a week. Please remember that carts need to be placed at the curb by 6:00 am on the collection day. **Trash carts will be serviced once per week.**

Recyclebank Rewards Program

You are also eligible to join our Recyclebank rewards program, offering you the opportunity to earn valuable rewards, just for recycling. Please review the materials that we have included or learn more about the rewards program at www.recyclebank.com/wm

Restricted Items

The following items will NOT be collected as part of the weekly trash and recycling service: Construction/demolition materials, yard waste, automotive parts, tires, white goods, appliances containing Freon, medical wastes, hazardous wastes, electronics (televisions, printers, monitors, etc.), materials from floods, fires, or evictions.

Waste Management will not collect solid or liquid hazardous waste

Examples include: paint, pesticides, batteries, petroleum derivatives, such as motor oil and solvents, and explosive items.

For further information, or for an additional waste or recycling cart, please call Pooler Public Works at 912.748.4800.



Single-Stream Recycling Service - Acceptable Materials

We're bringing Single-Stream Recycling to the City of Pooler. Use your green cart with the yellow lid to place all your recyclables together, no sorting needed! Place your cart at the curb no later than 6:00 am on the day of collection.



Chipboard and Boxboard



Paper Bags



Phone Books, Catalogs & Magazines



Newspapers



Paper Cardboard, Dairy and Juice Containers



Junk Mail Including envelopes



Glass Bottles and Jars
Remove and discard lids



Office and School Paper



Cardboard



Plastic Bottles and Containers #1-#7
No plastic bags



Aluminum Cans



Tin and Steel Cans



THINK GREEN®